

PROJECT INFORMATION

The Volunteers service plays an important role in the Domestic Violence Accommodation Project. Volunteers provide a befriending service, giving support within local communities to people who have previously accessed the full range of support services provided by D-VAP. This service plays a key role in helping survivors to become part of their local community and make new friends. All volunteers receive full training and are police checked. If you would like further information please contact the Volunteer Co-ordinators (address overleaf).

For further information please contact:

**Volunteer Co-ordinator
Safe Communities
22 Lairgate
Beverley
HU17 8EP**

Tel: 01482 396398/9

E-mail: DVAP.Vols@eastriding.gov.uk



BECOMING A VOLUNTEER WITH D-VAP

December 2004



VOLUNTEERING WITH D-VAP

THE SUPPORT OFFERED BY D-VAP INCLUDES:

One-to-one support to victims, providing a chance to talk through their situation and formulate support plans, in consultation with a Project Worker.

Support is provided around practical issues such as:-

- Personal safety
- Housing options
- Legal options
- Benefits system
- Child protection issues
- Access to appropriate medical assistance
- Access to local appropriate child related services

D-VAP VOLUNTEER'S ROLE

D-VAP Volunteers act in a befriending capacity to provide support to victims and survivors of domestic violence.

This may include:

- Supporting an individual with children (this does not mean childcare) or supporting an individual without children
- Helping with a drop-in or self-help group
- Offering support for a client who has to attend court - where agreed with the Volunteer Co-ordinator
- Helping to deliver Domestic Violence workshops to children and young people

D-VAP'S COMMITMENT TO OUR VOLUNTEERS INCLUDES:

- Support and supervision, which includes receiving regular and constructive feedback and appreciation for their efforts
- Safe working conditions, training on personal safety, insurance cover and a personal attack alarm
- Appropriate training, personal development and to provide references for job applications
- Being treated courteously and with respect by both staff and clients and allowing volunteers to say no to unreasonable requests