



East Riding Tenants

Forum 'Highlights'

Issue 11.08.2018

Greetings from the Chairman. I would like to thank all those that attended. We had a great turnout and many productive conversations.

Visitors from Selby were made welcome and they actively participated on many topics.

Please help us spread the word and try to get your neighbours to attend future meetings. Michael Loveday—Your Chairman.

Current Forum Committee Members

Mike Loveday (Chair)

Email: amikel@email.com

Colin Loveday (Vice-Chair)

Mavis Vines (Secretary/ Treasurer).

Email: mavisvines@gmail.com

Ann Knapp

Louise Mulvaney

Trevor Shaw

Tony Smith



The next Forum Meeting will be on Monday 29th October 2018

Beverley Leisure Centre,
Flemingate. 10am—2pm

TP Officers:

Senior TP Officer Bob Blair

Tel: 014820396301

Principal Housing Management
(Resources)-Nicki Bloor

TP Officers:

Liz Harris

Lauren Christian



Welcome Pack for Forum Members

The Committee are preparing to put a Welcome Pack together for new Forum Members. We are including links to key TP documents, a jargon buster, copy of the Constitution, IT Grants, Gardening Grants, Facebook visiting Card, Travel allowances.

As we are still considering what to put in, any ideas would be welcomed.

Please contact the Chair or Secretary

Dick Ikin—Housing Group Manager

Dick Ikin kindly agreed to come to Forum and have a question and answer session with him.

The Forum members were made aware of his areas of responsibility and asked to only set questions within his remit.

The questions were varied and interesting. They included questions about The Housing Assistance Policy, which because of the question was referred to the Review Panel for review of the policy. There were questions about parking, would permits for parking ever be considered; housing adaptations; would there be a re-introduction of the Tenants Handbook for new tenants?

Clarity sought on phone numbers to be used resulted in the information that for general enquiries, or if you know the name and department of the officer, call 01482 393939

Repairs and TP Team can be reached under 01482 396301

Personal questions could not be answered at Forum

Waste/Recycling by Chris Black
He reported that 70% of green bin waste is recycled, the other 30% should be going to the Council sites. There is still some misunderstanding of which plastics can be recycled. The East Riding is the top recycler of the country



Universal Credit DWP and Benefits Departments

Universal Credit is being introduced into the East Riding. It will take up to five weeks for the first payment (4 weeks in arrears), The money will no longer be paid to the landlord, it will go to the claimant.

If a tenant gets 8 weeks behind with rent, they can apply for it to be paid to the landlord.

Anyone needing individual advice or find themselves not managing should contact the Benefits Operational Manager Lisa Martindale on 01482 393939

Free prescription can still be had by writing UC by hand on the prescription.

