



East Riding Learning Disability Partnership Board

Minutes of the Partnership Board Meeting Held on Thursday 17th January 2013, at Worklink Resource, Cottingham

1. Present:

✓	<p>Rosy Pope (Chair) Alison Porter (Co-Chair) Yvonne Rhodes Liane Kirk Julie Jordan Ann Norris Julie Arnold Mrs P Glover Ian Tweddell Sally Mowatt Matthew Watson Gary Ansell Phill Sharp Peter Choules Michaela Marr Joanne Parker Coleen Ellis Max Hough David Howarth Jonathan Blackwell Sally Blanchard Simon Plater Jayne Jack Rayma Crawford Helen Wilkinson Vicky Taylor Sue Dinsdale (Minutes)</p>	
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2. Apologies

	<p>Cllr Harrap Michael Harrison</p>	
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	Mike Spivey Alan Westoby Jo Dalby Jane Boynton	
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Rosy and Alison welcomed everyone to the meeting today, apologies were given and introductions were made.



	<p>3. Minutes of Previous Meeting</p> <p>The minutes of the previous meeting (11th October 2012) were agreed as an accurate record.</p>
	<p>4. Matters Arising</p> <p>Profound & Multiple Disabilities (PMLD) – Liane updated us. There has been one meeting and another is planned for later.</p> <p>Dignity Events – Rosy said the feedback from these events held in Bridlington, Goole and Beverley has been very good. Jayne Jack said that, speaking from the provider point of view, they had been really useful. All in all the events have been very well received.</p> <p>Autism Strategy – This is in the process of going through all the decision phases.</p>

	<p>5. Agenda</p> <p>Alison introduced the following presentations:</p> <p>The National Response to Winterbourne View Hospital – Yvonne Rhodes, Strategic Development Manager East</p>	
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Riding of Yorkshire Council and Peter Choules, Joint Commissioning Manager CCG East Riding



Yvonne and Peter spoke briefly about what had happened at Winterbourne View and told us that a number of the staff there have been charged with offences of abuse against the patients there. There have been delays in the charging process due to the Court processes.

During this time a number of reviews have taken place to make sure all other patients in hospitals like Winterbourne View are safe and well cared for.

Yvonne and Peter went on to give us the following information:-



What have we been told - We have been told that a big report has been done and this has set out a programme of actions to make sure vulnerable people are taken care of in line with best practice procedures.

Peter and Yvonne went on to say that all current placements need to be reviewed by 1st June 2013. Everyone in inappropriate hospital places will be moved to community based accommodation.

What needs to be done locally – By April 2014, there needs to be a locally agreed joint plan to ensure vulnerable people get the correct care and live in the most appropriate places for them.



There will be an NHS and Local Government led joint improvement scheme and CQC will make more robust inspections. The Department of Health will strengthen accountability of Boards of Directors and Managers of providers for the safety and quality of care which their organisations provide, setting out proposals during Spring 2013 to close the gap. There is also a need to check staff more robustly.

Expectations – To talk to people about what they want. People with a learning disability and their families will be members of a Learning disability Programme Board.



This is a 'work in progress'.

CQC to involve self advocacy and families in their inspections – but not sure how this will work yet.

Care providers need to have safe recruitment practices, appropriate training and leadership qualities. There needs to be good governance systems in place and the means for people to know how to report things and to know what is going on.



Conclusion – The East Riding of Yorkshire council were able to say, quite quickly, that people in this area were all safe and also people in out of county placements. The ERYC will continue to make sure people are safe and things are 'right'. They will make sure the reviewing systems are reviewed continually.



There is a local action plan being developed and this will be reported on at this Partnership Board. People with a learning disability and their carers have to be fully involved in all of this. Yvonne went on to say that there has been some talk in other areas of disbanding their Partnership Boards. Yvonne said this will not happen in this area. The Partnership Board is very important for people to voice their concerns about things and pass on important information.

Yvonne said there will be significant resource implications in making sure all these things happen, and we need to look at making the best use of how the ERYC spend money.

Yvonne and Peter asked people if they had any questions.



Ian T said there are people who already robustly review peoples' care and now his can be built upon.



Yvonne said these reviews should cover all vulnerable people, people with mental health issues, the elderly, people with a physical disability etc. and not just looking after the interests of people with a learning disability but all people who cannot speak up for themselves.



Yvonne went on to say that this is a very big piece of work and not to underestimate it. We have fewer hospitals in this area but more care homes, which need to be scrutinised in the best way possible.

Jayne J asked how many people we have in the East Riding in Out of County placements. Peter said there were 7 people in hospitals like Winterbourne and between 40-45 people in all in Out of County Placements.

Rosy spoke about a piece of work done by Hull University about the early signs of when things are starting to go wrong for people in hospitals and care homes etc. and if this does happen, what to do?

ACTION: Sue will email this information to everyone.



Thank you to Yvonne and Peter for their presentation.

Winterbourne View Local Action plan – Liane Kirk, Futures+ Team Leader, East Riding of Yorkshire Council



Liane updated everyone of a meeting she attended in York on 30th October with Alison Porter, Rosy (Chair), Neil Griffiths and Derek Barker. At the meeting there was a presentation about what went wrong at Winterbourne. Liane said this was hard to listen to but it was information that people had already heard about. At the meeting they talked about what is right and what is wrong, and the important things we need to learn.



Liane went on to speak of coming up with a Draft Local Action Plan and working along with Inclusion North to develop this and, hopefully, get a 'bigger picture'.

Liane said she would be going back to York on 21st February with this plan. The Leadership group will meet again on 28th January. Rosy will report back to ADASS.

Sue Christie has returned to take the lead on pulling all this together for the meeting on February 21st.



BREAK – For discussions around the tables

The Partnership Board needs to be receiving information in order to keep track on what is happening. Paper and pens were put on the tables for people to write down their comments to the following questions:-



- How do we ensure services are good quality?
- What can we do better when things go wrong?
- What information does the Valuing People Partnership Board want?

These comments can be found attached to the back of these minutes.

Role & Responsibilities of the Learning Disabilities Liaison Nurse – Michaela Marr, Learning Disabilities Liaison Nurse, Humber Foundation NHS Trust



Michaela introduced herself to everyone and spoke about the role of a Learning Disability Liaison Nurse. Michaela spoke of how people with a learning disability should get good support when they have to go into hospital. Michaela handed out an easy read copy of a mental health and learning disabilities strategy for the acute hospitals of Hull and East Riding 2010 – 2013.

Michaela told us that she covers Hull Royal Infirmary and Castle Hill hospitals and began her work in February 2011. She explained that it is her job to improve patient's journeys into hospital, and of her role and responsibility in this.

Michaela gave us some examples of the help a Liaison Nurse can give, to make people feel a lot better when they have to go into hospital.

Michaela spoke of what has been done so far to



improve a patient's journey. There are still lots of things to do to make the process even better and she spoke of these plans for the future.

The Partnership Board can help by feeding back to Michaela any stories, good or bad, about peoples' experiences when in hospital. Michaels will feedback this information to the forum she attends. Also, Michaela can be contacted if you know of anyone who is going into hospital. Rosy suggested that maybe some information about the Liaison Nurse and her contact details could go in the WE CARE carer's magazine?



Michaela can be contacted on Telephone No. 01482 226226, she works 9 – 5 Monday to Friday



6. Any Other Business

None.

An update of the progress of the new build at Townend Court, was due to be presented by Helen Wilkinson, Modern Matron, Townend Court (NHS) at today's meeting. This has been re-scheduled for the next meeting on 11th April 2013.



7. Date of Next Meeting

The next meeting will take place on Thursday 11th April 2013 at Worklink Resource, Cottingham. Commencing at 10.30.am. until 1.00.pm. approx.



East Riding Learning Disability Partnership Board – 17th January 2013



Comments from discussion around the tables re. Winterbourne View

The following questions were asked:-

How do we ensure services are good quality?

- Good communication and information
- Good reviews
- Good processes that are effective
- Take time to look, listen and learn
- Training – this needs to be **COMPULSORY**
- Specify minimum standards that staff, at all levels, must maintain. Correct training and supervision to maintain these levels.
- Directors/Managers of providers concerned, to be ultimately responsible for this.
- Standardised review processes ie. how often, what are people looking for, pre-planned or unannounced inspections; use independent links in areas where people are placed out of county.
- Different ways to get peoples' opinions – without fear of recrimination
- Being explicit with care provider exactly what is expected.
- Needs to be clearly articulated and person centered.
- Start with assessment and getting the right service – not square pegs in round holes
- Support to carers prevents breakdown – get this right and listen to what they want/need.

What can we do better when things go wrong?

- Be honest
- Listen and communicate
- Take action, do what you say you are going to do
- Share information
- Have a voice

- Need to find a way of measuring how care providers demonstrate care delivery in relation to peoples' basic human needs/rights, engagement, dignity, empathy, compassion
- Care plans need to be more explicit – how do we ensure it is interpreted and implemented as it is meant
- Move away from standard care planning to individual support plans
- Soft and hard information needed – staff should go into the placements to get a 'feel' for what is going on
- A service user voice is critical
- Care Managers and other professionals must play a pivotal role in areas of care – visit, listen, reflect, report etc.
- Training issues

What information does the Valuing People Partnership Board want?

- Information on the out of county placements.
- How many and why are people in hospitals.
- Are deadlines being met?
- Invite other Partnership Boards to share good practice
- Lessons learnt – what's in place
- Local services
- Provider discussions