

Your council tax bill explained

» 1: The council tax reference number which needs to be quoted whenever contact is made with the council or payments are made.

EAST RIDING
OF YORKSHIRE COUNCIL
County Hall, Beveday, East Riding of Yorkshire YO17 9BA
Email: council.tax@eastriding.gov.uk

Please quote this account reference in all correspondence

12345678

» 2: This shows what band the property is in, what the charge is and the percentage increase from the previous year. There are five charges that make up the final bill, these include two from the council, one which relates to general council tax and a separate charge to go towards adult social care. As there is no increase for adult social care in 2019/20, the percentage figure is shown as 0.0%.

MRS TESTING
11 THE TEST STREET
TESTING TOWN
TEST
TES 1AB

Address of property
11 THE TEST STREET
TESTING
EAST RIDING OF YORKSHIRE
TES 1AB

Council Tax Bill

HOW THE TAX IS ARRIVED AT FOR BAND B		%
East Riding Of Yorkshire	1044.50	3.0
East Riding Of Yorkshire*	79.15	0.0
Pocklington	62.95	3.9
Humberside Fire and Rescue	65.06	2.9
Police & Crime Commissioner	173.69	12.0
	1426.35	4.0

The council tax bill shows how the bill is calculated and shows individual figures and percentages set by East Riding of Yorkshire Council, Humberside Police, Humberside Fire and Rescue Service and local town and parish councils.

There are two charges for East Riding of Yorkshire Council – one charge is for general council tax and the other is a separate charge which funds 13% of the adult social care budget.

This year, there has been no increase in the adult social care charge so it is shown as 0.0% on the bill. The bill contains more information about this charge.

The bill also contains important information about how and where council tax bills can be paid as well as how to report any changes in circumstances that may affect how much council tax is to be paid.

There is also information about who to contact if people are struggling to pay.

A video explaining the council tax bill can be found at eryc.link/what-council-tax-pays-for

» 3: This section covers the address of the property, what parish the address is in and who is liable for the bill.

Parish: **POCKLINGTON**
Valuation band: **B**
Disabled person's property: **POC123456789**
Reason For Bill: **Annual**

ANY COUNCIL TAX SUPPORT SHOWN BELOW IS BASED ON YOUR WEEKLY ENTITLEMENT AT APRIL 2019. IF YOUR ENTITLEMENT CHANGES, YOU WILL BE SENT A REVISED BILL.

*The council tax attributable to East Riding of Yorkshire Council includes a precept to fund adult social care. Please refer to the back of the bill for more information.

Charge For Period	Band B	01-APR-2019	31-MAR-2020	
Council Tax Support				1426.35
				-874.44
				551.91

» 4: This part of the bill shows the period for which the council tax is due as well as any discounts, exemptions or council tax support that has been awarded.

Memorandum Note: Your instalments for 2019/20 do not include your 2018/19 account balance. As at 07-FEB-2019 your 2018/19 Council Tax account balance is 45.00.
First instalment due on 05-APR-2019
11 Other instalments due on 05-MAY-2019 to 05-MAR-2020
Instalments to be paid by: **DIRECT DEBIT 5TH - 12 MONTHLY**

» 5: If payments are made monthly, this section shows how much the instalments are and when they should be paid. Payments can be made either by cash or Direct Debit. If there is an outstanding balance on the bill, it will be shown in this section. If you already pay by Direct Debit, your bank will automatically recommence payments for this year's council tax.



Your council tax

Your council tax does not just help to pay for council run services, it also contributes to the costs of Humberside Police, Humberside Fire and Rescue, and your local town or parish council.

If you wish to know more information about an element of your charge, be sure to contact the correct organisation:

East Riding of Yorkshire Council:	www.eastriding.gov.uk/counciltax
Humberside Police:	www.humberside-pcc.gov.uk
Humberside Fire and Rescue:	www.humbersidefire.gov.uk/about-us
Town or parish council:	Please visit your local council's website for contact details

Save time and do it online

You can now manage your council tax account online. You can view your council tax bill, avoid the need for a paper bill to be sent to you by registering for our paperless billing service, and you can set up a Direct Debit to make sure your council tax is paid every month. It is a completely safe, secure and convenient service.

You just need a few details to register, and these are shown on the annual council tax bill that you have just received. It's a good idea to register now, while you still have your bill handy.

Register on our website here: www.eastriding.gov.uk/counciltax



How to pay and further information

For council tax and benefits:

www.eastriding.gov.uk/counciltax

www.eastriding.gov.uk/benefits

(01482) 393939

24 hour telephone payment line:

0300 330 1515

Help with your council tax

You can apply for a reduction in your council tax if you are on a low income and have less than £16,000 worth of savings or capital. To check if you might be eligible, or to make a claim, visit www.eastriding.gov.uk/hbcts

If you already receive council tax support, do not forget to tell us if there are any changes, for example in your income, savings or numbers in your household. You need to tell us within 21 days of any changes which may affect the amount of help you get.

You can tell us about any changes on our website at www.eastriding.gov.uk/benefitchanges

Benefit and debt advice

Did you know we have a team of advisors ready to help you check you are getting all of the benefits you are entitled to, help you with budgeting your money and help with any debts you may have. We understand that being in debt can be an incredibly stressful time; there are many options to help people suffering with debt. Sometimes it's good to speak to an actual person and our advisors can come and see you in your own home or give you a call to support you through this difficult time. If you want to make an appointment to see or speak to an advisor email benefit.takeup@eastriding.gov.uk

If you don't want to see anyone, you can use our FREE budgeting tool, whenever and as often as you need, this will give you pointers on how you can reduce your outgoings. Visit www.budget.entitledto.co.uk/eastriding