



SECURE TENANCY AGREEMENT

ADDRESS

.....

START DATE OF TENANCY Monday

RENT CHARGE ELEMENTS BASIC £

..... £

..... £

..... £

..... £

TOTAL RENT CHARGE (payable from the above date) £

The Tenancy Agreement is between the Tenant(s) ('the tenants')

.....

.....

and

East Riding of Yorkshire Council (the Landlord)
County Hall Cross Street Beverley HU17 9BA

This agreement contains the terms and obligations of your tenancy. You should read it carefully before signing it. If you do not understand this agreement you should ask for it to be explained before you sign it, or consult a Housing Advice Centre, solicitor, Citizens Advice Centre or obtain independent legal advice via Citizenlink

Signed
(on behalf of the Landlord)

Signed
(the Tenant)

Signed
(the Tenant)

Date

TENANCY CONDITIONS

1.0 GENERAL

- 1.1 Your tenancy agreement is a binding contract between you and the Council. It contains your rights and obligations as a tenant and our rights and obligations as your landlord
- 1.2 For the purpose of this document 'you' means the Tenant. In the case of joint tenancies it refers to both tenants. 'We' means the East Riding of Yorkshire Council as landlord
- 1.3 This Agreement makes you a secure tenant. This means that you can stay in your home as long as you want unless there is a legal reason why we want it back
- 1.4 Taking up the tenancy of the Property will be conclusive evidence of your acceptance of the tenancy conditions
- 1.5 Any enforcement of these tenancy conditions is at the discretion of the Council. Action may be taken where any of these conditions are broken. We may take legal action to make you meet the conditions or we may ask the Court for permission to evict you. If the Council does not act immediately this does not mean that action will not be taken
- 1.6 Any officers or contractors who call at your home in relation to any housing matter, including repairs, will carry official East Riding of Yorkshire Council identification. If they do not have proof of identity you can refuse to allow them into your home
- 1.7 If you are a joint tenant you are both responsible for all aspects of your tenancy. If you leave the Property you are still responsible for the tenancy until you sign to terminate or assign it
- 1.8 The Council may vary any of the terms of this Agreement (including the amount of the rent and services provided) by giving you four weeks written notice
- 1.9 Where the Council's permission is required for any actions, consent will not be unreasonably withheld

2.0 YOUR RIGHTS

As a secure tenant you have a number of rights and responsibilities that are set out by law. You may have the right to:-

2.1 exchange your home with another tenant

You may exchange the Property with that of another secure Council tenant or with an assured tenant of a Registered Social Landlord. Both parties must get written permission from their landlord before the exchange takes place. Permission may be refused if you do not meet certain conditions

2.2 buy your home

Existing secure tenants will normally have the Right to Buy their home after they have been a tenant for a minimum period. The price you pay will be the market value less a discount that depends on the length of your current and/or former tenancy/ies. This discount is also subject to a maximum amount. If you are a tenant in sheltered housing with a warden service and common room close by you may not have the Right to Buy

2.3 pass on your tenancy when you die (succession)

If you die and you were a sole tenant your tenancy will automatically pass to your spouse or civil partner as long as they were living with you at the Property as their only or main home at the time of your death. If you are a joint tenant and the other party/ies to the tenancy die/s the tenancy will continue in your name as successor. If you don't have a spouse or civil partner the tenancy can pass to a partner or relative as long as they have been living with you continuously for the last twelve months. By law there is only one right of succession. If you succeed to the tenancy of a property that is not suitable for your needs e.g. a sheltered flat and you are under 60 years of age, we may take steps to provide you with more suitable accommodation

2.4 In limited circumstances we may consider an application to grant a new tenancy to a surviving occupier where the right of succession has already been exercised. Where the application is not successful there is a right of appeal to the Housing Appeals Committee

2.5 improve your home

If you wish to make improvements to your home you must obtain our written permission first and obtain any necessary planning permissions or building consents See Section 4

2.6 be consulted

We will consult you about housing matters that substantially affect your tenancy and the locality. You may wish to get more involved by joining a tenants or residents group See Section 11

2.7 take in lodgers

You do not need permission to take in a lodger as long as it does not make your home statutorily overcrowded. You do however need to tell us that you have a lodger and when any lodger moves in and out. If you receive housing benefit taking in a lodger may affect your entitlement

2.8 sublet part of your home

You may sublet part (but not all) of your home. You need our written permission before doing so

2.9 assign your tenancy

In certain circumstances where a right to succeed exists there may also be a right to assign the tenancy to another person

2.10 You have the right, by law, to stay in your home and can only be moved against your wishes if we obtain a Court Order from the County Court. The law controls the circumstances in which the Court will grant an Order for Possession. These are set out in Schedule 2 of the Housing Act 1985. (Please refer to the "Housing" page of the Councils Website for a copy of this Schedule). As long as you pay your rent and you, and the people you are responsible for, follow the conditions of the tenancy we would not normally ask the Court to make such an Order

2.11 If you have a Court Order made against you, you may lose your rights as a secure tenant and may be a tolerated trespasser. When this happens we will inform and advise you

3.0 PAYMENT OF RENT

3.1 The rent for the Property will be reviewed annually. We will give you at least four weeks notice of the new rent to be charged

3.2 You are responsible for the prompt payment of:-

- (a) current rent due - including all costs, charges and repayments of overpaid Housing Benefit
- (b) arrears of rent
- (c) service charges
- (d) recharged repair costs
- (e) any other debts or Court costs which result from any other breach of this tenancy

3.3 If you have difficulty paying your rent or tenancy-related service charges, you should apply to see if you are entitled to Housing Benefit. You should contact the Housing Benefits Section straight away to let them know

3.4 If you are a joint tenant you are both responsible for all of the rent. A joint tenant who leaves the Property is still responsible for all of the rent as is a joint tenant who lives in the Property on their own

3.5 If you receive any compensation relating to your home and you owe any rent or other debt related to your tenancy, that compensation would be used to reduce the debt or arrears

3.6 If you do not pay your rent, we may go to Court and ask for an Order to evict you from the Property. You will usually have to pay what it costs us to take you to Court

4.0 REPAIRS, MAINTENANCE, IMPROVEMENTS AND ALTERATIONS

4.1 We are responsible for repairing the structure and exterior of the Property. This includes:-

- (a) drains, gutters and external pipes
- (b) the roof
- (c) foundations, outside walls, outside doors, broken glass caused by fair wear and tear, window sills, window frames, thresholds
- (d) internal walls, skirting boards, doors and door frames, floors and ceilings (not including painting and decoration)
- (e) chimney and chimney stacks, central heating flues (this does not include the sweeping of chimneys)
- (f) garages, outhouses and external stores erected by us
- (g) pathways and steps (but only where these are a means of access to the Property)

4.2 You are responsible for repairing, renewing or replacing a number of items in the Property:-

- (a) replacement of electrical fuses, provision of light bulbs and plug tops for appliances
- (b) renewal of plugs and chains to sinks, baths and wash basins and the provision of toilet chains and pulls
- (c) sinks, baths, basins, toilets, waste pipes, gullies and drains must be kept free of obstructions
- (d) broken internal doors, window and cupboard furniture including handles, latches, hinges and internal locks. Hinges and fasteners on windows and doors must be oiled frequently
- (e) the provision of additional or replacement keys. If you ask us to gain access to your home because of lost or misplaced keys you may be recharged the full cost
- (f) repairs to hat and coat rails
- (g) provision and replacement of clothes posts (except in purpose-built elderly persons accommodation)
- (h) the filling of minor plaster cracks, making good of small areas of defective plaster, internal painting and decorating
- (i) replacement of dustbins, wheelie bins and sack holders
- (j) replacement of batteries in battery-operated smoke alarms
- (k) replacement of glass, where you or a member of your household or visitors cause the damage whether deliberately or by accident
- (l) the sweeping of chimneys and boiler flues in use and serving solid fuel appliances, as often as necessary
- (m) reasonable preventative measures in relation to the bursting of water pipes, blocking of drains and sewers and fire

- 4.3 We are responsible for repairing and maintaining installations for the supply of water, gas and electricity, for sanitation and for space and water heating provided by the Council for the benefit of the Property. These installations include:-
- (a) electric wiring, gas pipes and taps, water pipes and taps
 - (b) electric consumer units, sockets, light switches and light fittings or pendants
 - (c) basins, sinks, baths, WCs, waste pipes and showers
 - (d) water heaters, boilers, fireplaces, fitted fires, heaters, radiators and warm air ducts
 - (e) communal TV aerial systems
 - (f) any tanks and pipes for the supply of oil to oil fired central heating systems

4.4 We will not be liable for repairs:-

- (a) if the repairs become necessary for reasons other than normal fair wear and tear or
- (b) if the installation was fitted by you without our written consent

However, we may carry out repairs in these circumstances if we wish but you will be liable to pay to us the costs of such repairs plus any added administrative costs

- 4.5 In flats and maisonettes we will carry out repairs to the common entrances, halls, stairways, passageways, communal lighting and any other communal areas used by you including painting and decoration
- 4.6 We will arrange periodically to paint the exterior of the Property where necessary
- 4.7 You must report as soon as possible any repairs that need carrying out to the Property that are our responsibility. You may be held responsible for any damage caused by a delay in reporting such works, or any work that is required as a result of a deliberate act or negligence by you, or any other person living at or visiting your property (including children) or by a pet or animal belonging to you or them
- 4.8 You must allow our employees, representatives and contractors into the Property to service any electrical or gas supplies that we are responsible for maintaining
- 4.9 If we need to carry out work to the Property (or an adjoining property where there is no other reasonable means of access) we will give you reasonable notice and the reason (unless it is an emergency, as determined by the Director of Environment and Neighbourhood Services, when immediate entry to the Property will be made). If you refuse us permission or we are unable to gain access we can apply to the Court for permission to gain access and carry out the works. If the Court gives us permission you will be responsible for the Court and associated costs incurred by the Council
- 4.10 You are responsible for decorating the inside of the Property which you must keep to a reasonable standard at all times. You should keep your home and any garage or other structure that is part of the Property in a clean and tidy condition. You must not decorate the outside of the Property unless you have our written permission to do so
- 4.11 You must not apply any material to any surface, wall, ceiling or floor of your home (inside or out) which is difficult to remove, highly flammable or likely to cause a noise nuisance unless you get our written permission first. You must contact us first if you wish to remove any textured wall or ceiling coverings, outbuildings and/or their roofs as they may contain asbestos - which must only be dealt with by authorised persons
- 4.12 You are responsible for repairing and maintaining all improvements and fixtures that you install at the Property. You will need our written permission to carry out certain works and should therefore contact your local housing office to find out if you require this before you start work. If you leave the Property you must either leave any improvements you have made (for which you may be entitled to compensation if the relevant conditions are met) or you must put the Property back the way it was before you carried out the works. If you don't we will do the work and you will be charged for it

- 4.13 If major works are carried out to your home we will either make good your decorations or reimburse you for the cost of materials so that you may redecorate
- 4.14 We are not responsible for any loss or inconvenience suffered as a result of a failure of supply or service to your home supplied by a third party e.g. electricity, where such failure is not caused by an act or omission on the part of the Council
- 4.15 If you apply to buy your home we will only do the essential repairs that we have to do by law while the application is current

5.0 HEALTH AND SAFETY

- 5.1 If your home is fitted with a battery smoke detector you must check and test it weekly, replace the battery annually and report any defects immediately. You must not interfere with equipment for detecting or putting out fires
- 5.2 Where there is a fire control panel in your communal entrance and a fault is showing you must report it as soon as possible to the telephone number on the panel.
- 5.3 You must not store dangerous, offensive or inflammable materials at your home or in a communal area except those reasonably needed for general household or medical use. These must be stored in the correct manner. You must not store any appliances or vehicles that are powered by petrol, diesel or paraffin in the Property or communal areas
- 5.4 You must not leave, or allow members of your household or visitors to leave, syringes, other sharp items or hazardous waste (such as nappies or incontinence pads) where other people will come into contact with them. They must be disposed of safely and hygienically
- 5.5 You must not use portable paraffin or gas cylinder heaters in your home
- 5.6 You must keep the Property free from vermin. Any infestation e.g. rats, must be treated or reported promptly. You must not feed large birds, such as pigeons or seagulls, outside the Property where this is likely to cause a nuisance to neighbours
- 5.7 You must not store rubbish at the Property and must keep it free from bad smells
- 5.8 You must not throw anything out of windows or from a balcony
- 5.9 You must not let anyone into secure communal entrances unless you know they have a right to be there
- 5.10 You must not keep mobility scooters, motorbikes, mopeds or bicycles in internal communal areas, or any other items that can catch fire or cause an obstruction
- 5.11 Smoking is not permitted in any internal communal areas - including stairwells, lifts, corridors and communal rooms
- 5.12 You must not withhold information from the police about any burglary or damage caused by a criminal act at the Property

6.0 USE AND OCCUPATION OF THE PROPERTY

- 6.1 You must move into the property within 7 days of the start of the tenancy unless you have our written permission to delay moving in. You must occupy the Property personally as your sole or main place of residence

- 6.2 You must not leave the Property unoccupied for more than one calendar month without informing us or we may assume that you have abandoned the tenancy and may take steps to recover possession of the Property
- 6.3 If you live in sheltered accommodation you must allow the warden access to inspect the warden-call equipment on a monthly basis
- 6.4 You may not use the Property for business purposes unless you have our written permission to do so and have obtained any necessary planning permission
- 6.5 You must not place or exhibit any notice board or notice/s which are visible from the outside of the Property that :-
 - (a) advertises any trade or business, or any goods or services
 - (b) contains allegations, offensive or slanderous material
- 6.6 You must not hang any washing out of windows or on balconies
- 6.7 You must not neglect the Property or let it fall into disrepair
- 6.8 You must not keep any firearm, shot gun, air rifle, or any other offensive weapon that could not be legally be carried in public at the Property without our written permission to do so. Before granting this we will need to inspect your gun licence

7.0 ANTI-SOCIAL BEHAVIOUR, HARASSMENT AND DOMESTIC VIOLENCE

- 7.1 As the tenant you are responsible for not only your own behaviour but also that of anyone (including children) living in or visiting your home. This section applies not only to actions in the Property but also to those in communal areas, surrounding areas and the locality
- 7.2 You must not act in any way that causes, or is likely to cause, nuisance or annoyance or is anti-social. Such behaviour includes, but is not limited to:-
 - (a) playing loud music
 - (b) loud arguments and fighting
 - (c) spraying or writing graffiti
 - (d) playing ball games close to peoples homes
 - (e) slamming doors
 - (f) dumping rubbish
 - (g) dogs barking
 - (h) drug and alcohol abuse
 - (i) cycling or skateboarding on footpaths
 - (j) damaging or vandalising property
 - (k) jamming communal doors open
- 7.3 You must not use or threaten to use, violence or mental, physical or sexual abuse against any person living in or visiting the Property or the locality
- 7.4 We reserve the right to seek a Court Order to terminate your tenancy where there is clear evidence of domestic violence/abuse, irrespective of whether criminal proceedings have been instigated. We also reserve the right to grant a sole tenancy of the Property to the victim of domestic violence/abuse or to a former joint tenant or occupier who is not the perpetrator of domestic violence/abuse
- 7.5 You must not act in any way that might harass a person on the grounds of race, religion, sex, age, disability, HIV status, sexual orientation or for any other reason. Such harassment includes but is not limited to:-
 - (a) Verbal abuse
 - (b) Threatening or abusive behaviour, letters, telephone calls or text messages
 - (c) Damage to or threats to damage property

- 7.6 You must not use the Property for criminal, immoral or illegal purposes such as prostitution, selling, intending to sell, using, manufacturing/cultivating any illegal drugs or handling stolen goods
- 7.7 You must not use the Property or allow it to be used by someone else for the purpose of using, storing or selling illegal drugs
- 7.8 You must treat our officers, and anyone acting on our behalf, with courtesy and respect. You must not threaten or make offensive comments to them. This applies at any time and in any place. Our officers will also treat you with courtesy and respect. If you believe that they have failed to do this then you can make a complaint through our feedback system. See Section 13
- 7.9 If your behaviour causes nuisance or annoyance to another person, you may be given a police warning. If you breach this warning the police may take action against you. This would provide us with evidence to take court action to take possession of your home. We can also seek a number of legal remedies to prevent you from behaving in such a manner or to exclude you from the locality. A breach of some of these can lead to a prison sentence. If you lose your home as a result of anti-social behaviour we do not have to re-house you

8.0 VEHICLES AND PARKING

- 8.1 For the purposes of this section the word “vehicle” includes but is not limited to a car, motorbike, moped, van, lorry, caravan, boat, trailer, bus, minibus or a heavy goods vehicle
- 8.2 You must not park any vehicle anywhere on the Property unless the Property has a garage, parking space or drive. Access to these areas must be via a dropped kerb. You must not build a garage, parking space or drive, or put in a dropped kerb unless you have obtained our written permission before you start work. You must comply with our conditions for installation
- 8.3 You must not drive over or park on any estate grassed areas, verges or pavements unless you have our written permission to do so and have obtained any necessary permits
- 8.4 You must not park any vehicle on the Property, the estate or any housing land if it is not taxed or not roadworthy unless you have first obtained our written permission to do so. We may clamp, remove and destroy any vehicles that are illegally parked, abandoned, untaxed, dangerous or not roadworthy and the owner may be charged for our costs
- 8.5 You must not park any vehicles used for business purposes at the Property, on the estate road adjacent to it, on allocated parking spaces or on the estate for long or regular periods of time unless you have obtained our written permission to do so
- 8.6 You must park legally and considerately so that you are not causing an obstruction for emergency vehicles or other road users and so that you are not obstructing the access to other properties
- 8.7 You must not carry out any major repairs to a vehicle at the Property, on estate roads, garage forecourts or designated parking areas. Minor repairs to a vehicle belonging to a member of your household can be done but only at reasonable times during the day and without causing nuisance or annoyance to anyone living, visiting or working in the area
- 8.8 You must not receive any payment for repairing any vehicle at the Property
- 8.9 You must not keep motorbikes or mopeds in internal communal areas or in your home. Any such unauthorised vehicle will be removed immediately. You must not keep mobility scooters in internal communal entrances unless they were specifically designed for the purpose and must not keep them in your home unless you have our written permission
- 8.10 You must not sell, rent or give away a parking space that we provide to you or allow anyone other than your family, visitors and friends to park at the Property or in your designated space

8.11 You must not allow oil, petrol or other fluids to spill onto the Property, communal areas or neighbouring land or to discharge into drains

9.0 GARDENS

9.1 You must keep your garden clean and tidy and the paths free from obstruction. You must maintain the garden, including hedges, fences, lawns and borders to the satisfaction of the Director of Environment and Neighbourhood Services. You must not allow any hedge to grow more than 2 metres high or any lesser height as specified by us in writing

9.2 You must not use the garden to store rubbish, scrap or unsightly objects

9.3 You must obtain our written permission before the erection or removal of garden structures (garage, greenhouse, shed, pond etc), fences, hedges and the planting or removal of trees, shrubs or bushes

9.4 If you fail to keep to these conditions we may, after giving 24 hours notice, enter the garden and carry out any necessary works to ensure that the tenancy conditions are met. You will be charged for the cost of such works

9.5 If your home is on an open-plan estate the front must remain lawned. You must not plant anything or erect any structures, including fences, on this area unless you have obtained our written permission first. You must not park on or drive across any estate grassed verges, open areas or gardens

9.6 You must not remove or interfere with any trees, hedges or fencing that belongs to us unless you have obtained our written permission first

9.7 You must ensure that any structure or planting within your garden does not interfere with the public footpath, highway, entrance or exit to the Property or in anyway causes a nuisance or annoyance to adjoining occupiers

10.0 PETS AND ANIMALS

10.1 You may keep one cat, dog or small bird at your home. If you wish to keep more than this or any other animals you need our permission first in writing. We reserve the right to restrict or prohibit at any time the keeping of dogs, cats or other animals at the Property

10.2 All pets and animals should be kept under control at all times and not cause a nuisance or annoyance to anyone

10.3 The keeping of an animal in flats will be permitted as long as they do not roam freely in the communal areas

10.4 Animals must be kept in appropriate enclosures that are adequate for their needs and from which they can't escape

10.5 Dogs must be kept on a lead when in communal areas and owners must ensure that they comply with the Dangerous Dogs Act 1991

10.6 You must not breed animals or birds anywhere on the Property

10.7 You should not allow any animal kept by you or visiting the Property to foul estate property including shared areas, roads, footpaths and play areas in the local area. Where it does occur you must remove and hygienically dispose of the faeces (animal mess) immediately

11.0 CONSULTATION AND PARTICIPATION

- 11.1 We will encourage and support tenants who want to get involved in the management of their homes and will explain how they can do this
- 11.2 We will send out a copy of the Tenants Compact on request, which sets out how we will involve you in the housing service
- 11.3 You can be involved at different levels to suit your needs and availability
- 11.4 We will deliver the Tenants Newsletter to your door on a regular basis and from time to time send you other information about housing issues and our performance. We may also ask you to take part in surveys so that we can find out how we are doing or to get your opinion on any issues
- 11.5 We will ensure that all information sent out is clearly written, timely and relevant to tenants' needs
- 11.6 If we need to change or vary your conditions of tenancy we will send you a letter telling you that we intend to serve a Notice of Variation. This letter will explain the proposed changes and ask for your comments within a given timescale. We will then consider your comments before we decide whether or not to go ahead with the changes. If we do go ahead you will then receive the Notice of Variation that will give details of the changes and the date on which they will begin. You will receive this in writing at least four weeks before the changes come into effect. You will not need to sign a new Agreement

12.0 ENDING YOUR TENANCY

- 12.1 If you wish to end your tenancy you must give four clear weeks notice in writing to expire at noon on a Monday. You must also give us a forwarding address
- 12.2 If the tenancy ends because the tenant has died (or in any other special cases) we may accept a shorter period of notice from their representative, but not less than one clear week. The tenant's representative must clear the Property of all possessions and all rubbish before we will end the tenancy
- 12.3 If you are a joint tenant, the whole tenancy will end if you or the other tenant ends the tenancy on their own. You will not have an automatic right to remain in the Property.
- 12.4 You must allow our officers and contractors to enter the Property by appointment to inspect it before you leave if we request this
- 12.5 You must hand in all the keys to the Property when you leave by 12 noon on the Monday that the notice expires. If we do not receive the keys the tenancy will continue until the Monday following the return of the keys. If we do not receive all the keys, we will change the locks to the Property and you will be charged for this work
- 12.6 You must pay all rent and other charges up to the date that your tenancy ends
- 12.7 You must not leave anyone living in your home when your tenancy ends. If you do we will take action to evict them and you will be charged for the costs of doing so
- 12.8 You must leave the Property in a clean and tidy state, having removed all your possessions and rubbish from the Property, garden, outdoor structures (e.g. shed) and communal areas. If we have to clean the Property or dispose of your possessions and rubbish you will be charged for this. If the possessions are of any value they may be sold to offset these charges
- 12.9 We will inspect the Property when it is empty. You may be charged for the replacement of any broken fixtures and fittings that belong to us

13.0 WRITTEN NOTICES

13.1 All written notices must be sent to:-

The Director of Environment and Neighbourhood Services
East Riding of Yorkshire Council
Housing Services Section
County Hall
BEVERLEY
East Riding of Yorkshire
HU17 9BA

13.2 If you would like to make any comments, compliments or complaints about the housing service that you receive please also send them to the above address

13.3 We will deliver all letters and notices to you either by hand or by leaving them at or posting them to your last known address

13.4 We will assume that you have received all posted items within 72 hours of sending them and hand-delivered items within 24 hours

East Riding of Yorkshire Council will, on request, provide this document in Braille, LARGE PRINT or an audio version.

No English, no problem

We are here to help you. Our aim is to give everyone access to our services. For an interpreter please call this number.

Ne jemi këtu për t'ju ndihmuar. Qëllimi ynë është që t'ju japim të gjithëve qasje në shërbimet tona. Për një përkthyes ju lutem telefononi këtë numër:

Albanian
01430 457340

نحن هنا لمساعدتك.
وهدفنا هو تسهيل وصول كل الأشخاص لخدماتنا.

Arabic
01430 457341

আপনাকে সাহায্য করার জন্যই আমরা এখানে উপস্থিত রয়েছি।
আমাদের লক্ষ্য হলো, প্রত্যেককে আমাদের সেবা সমূহ ব্যবহারের সুযোগ দেয়া।
বাঙালী দোভাষী (ইন্টারপ্রিটার) এর দরকার হলে, এই নম্বরে ফোন করুন:

Bengali
01430 457342

我們在這裡幫助你。
我們的目標是讓每個人都能使用我們的服務。
請致電這一號碼找一名廣東話口譯員。

Chinese
01430 457343

Nous sommes là pour vous aider. Notre but est de permettre à chacun d'avoir accès à nos services. Pour avoir un interprète en français, veuillez composer le

French
01430 457344

ئیمه لیرهین تاوهکو یارمهتیت بدهین
ئامانجی ئیمه نهوهیه که خزمهتگوزاریهکانمان بۆ هه موو کهسیک
دهسته بهریت.

Kurdish Sorani
01430 457345

Mēs esam šeit, lai Jums palīdzētu. Mūsu mērķis – ļaut visiem izmantot mūsu pakalpojumus. Lai saņemtu tulka pakalpojumus latviešu valodā, lūdzu zvaniet pa tālruna nr.

Latvian
01430 457465

Esame tam, kad Jums padétume. Mūsų tikslas – suteikti galimybę visiems naudotis mūsų paslaugomis. Norédami pasinaudoti lietuvių kalbos vertėjo paslaugomis, skambinkite

Lithuanian
01430 457466

مونزه دلته ستاسو درستو لپاره حاضر يو. عمونزه مرام دا دی چی هر يو کس له عمونزه
د خدماتو څخه د استفادی کونو موقع ورکړو.
د پښتو د ترجمان په حقله په دی نومبره رابطه اوکړی

Pashtu
01430 457346

Jesteśmy tu, aby Państwu pomóc. Naszym celem jest udostępnienie wszystkim naszych usług. Aby uzyskać pomoc polskojęzycznego tłumacza, prosimy o zatelefonowanie pod numer

Polish
01430 457467

Estamos aqui para ajudar. É o nosso objetivo dar a todos acesso aos nossos serviços. Para falar com um intérprete português por favor telefone para o seguinte número

Portuguese
01430 457468

Мы здесь для того чтобы помочь вам. Наша цель предоставить каждому доступ к нашим услугам. Если английский язык не является вашим родным языком и вам нужен переводчик, звоните пожалуйста по тел.

Russian
01430 457469

Servicio de interpretación. Nuestro objetivo es ser accesibles a todo el mundo. Para obtener un intérprete de español llame a este número por favor.

Spanish
01430 457347

Biz size yardımcı olmak için buradayız. Amacımız hizmetlerimizi herkese ulaştırmaktır. Türkçe tercüman için bu numarayı arayınız.

Turkish
01430 457348

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Urdu
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